

Frequently asked questions (FAQ)

- **How to create a GPO account ?**

You may contact Department Sysad (Room No F-23) with your joining report or institute identity card. The account activation is done by CC after 24 hrs. Thereafter, you have to change the password through the link, <http://camp.iitb.ac.in>

Accept the IT Policy,
<https://www.cc.iitb.ac.in/engpolicies/engitaccesspolicymenu/40-it-access-policy-general>

- **How do I change my LDAP password ?**

Goto <http://camp.iitb.ac.in/cgi-bin/index.cgi>.

- **How do I get my SAP account?**

For applying online leave, viewing salary slip etc, you need to have SAP user account.

Please place mail to Helpdesk.basis@iitb.ac.in for SAP user & password.

- **I received a mail asking for my password. What should I do?**

Do not reply to such mails. Sysads will never ask for passwords. Do not give passwords in emails.

- **How do I configure Thunderbird for my GPO account ?**

POP & IMAP Access Details

- **POP Server:** pop.iitb.ac.in Port: 110
- **IMAP Server:** imap.iitb.ac.in Port: 143
- **POPS Server:** pop.iitb.ac.in Port: 995
- **IMAPS Server:** imap.iitb.ac.in Port: 993
- **SMTP Server:** smtp-auth.iitb.ac.in Port: 25

Auth Method: Normal Passwd, **Conn. Security:** STARTTLS or TLS

- **How to set-up auto forwarding in department mail server(epsilon) for faculty ?**

Login to Epsilon through terminal and open .qmail file using any editor (eg: vi .qmail), enter the forwarding mail id in the file and save it.

- **How to set-up auto forwarding for GPO account ?**

Goto <http://camp.iitb.ac.in/cgi-bin/index.cgi>. Login with LDAP id and follow the link for [AutoForward](#) or [AutoReply](#) .

- **How do I configure IITB wired network ?**

Go through the steps given in the link [IITB Wired Network Configuration](#)

- **How do I connect to Internet ?**

Go to <https://internet.iitb.ac.in/> and enter your IITB Ldap details .

- **How do I connect to IITB wireless ?**

Goto the the link [IITB Wireless Configuration](#) and follow the procedure.

- **How do I get an IP for my PC or laptop ?**

You may contact Department Sysad (Room No F-23) .

- **How can I get the department license server IP ?**

For the softwares,

Comsol , Converge : 10.110.1.16

Solidworks : 10.185.101.108

- **How can I book department class rooms and conference rooms (Faculty and staff) ?**

Goto www.me.iitb.ac.in , and click on the “internal links” in the right end.

Goto Online room booking system and login using your LDAP id. Follow the given links.

- **How can I apply for leave ?**

Goto www.me.iitb.ac.in , and click on the “internal links” in the right end.

Goto ME Department Access System, login using your LDAP id. Follow the given links.